

Making a complaint against the police, a Police and Crime Commissioner or the Mayor's Office for Policing and Crime

IPCC Office Use Only

Completing the form

Please use BLOCK CAPITALS when completing this form. If you have any difficulties in filling out this form, and would like to discuss it please call 0300 020 0096. If you would like someone to act on your behalf (perhaps a friend or relative) please provide their details and your written permission for them to act on your behalf and submit this with your form.

Your details (complainant)

Title: e.g. Mr, Miss, Mrs, MsMiss. First name: Charlotte Louise.....

Surname: Foulkes Date of birth:

Address:

.....

..... Postcode:

Work telephone Home telephone number.....

Mobile telephone number: Email: charliefoulkes@googlemail.com

Who are you complaining about?

Please give the details of who you are complaining about – for example the police force / Police and Crime Commissioner or the Mayor’s Office for Policing and Crime.

...The Metropolitan Police.....

For complaints against the police please give us any details you might have about the officer(s) you would like to **make a complaint against**:

Name, rank, ID and any other identifier: Police Child Protection Unit.....

Name, rank, ID and any other identifier:

If you know the police station that the officer/s work from, please give details:

Lewisham / Catford.....

What is your complaint about?

Please describe the circumstances that have led to your complaint? Include details of:

- Who was involved
- What was said and done
- Where the incident took place
- When the incident took place
- If there was any damage or injury
- Any other people who witnessed the incident
- Details of any witness

At this stage we only require a summary of your complaint, but you may attach additional information if necessary. Please use the space provided on the last page of this form.

In February of this year I received from London Borough of Lewisham a copy of my Social Services notes. I had been a service user due to my arthritis and need of assistance looking after my baby daughter. I was dismayed to find that a Social Worker, Richard Hodgkiss, from the children’s Department had been “regularly” viewing my Facebook page and other internet activity. In response I wrote an email to Mr Hodgkiss, copying in some 500 of his colleagues and local councillors. In this email, I joked that “this isn’t care, it is surveillance”. Mr Hodgkiss must have been very angry and embarrassed by the email, because he sought revenge by involving the Police Child Protection Unit and actually putting me under police surveillance. The pretext for

doing this would have been “mental health issues” though I have never been diagnosed with any such issues. Having been under surveillance nearly a year at this point, I have not yet been arrested or sectioned. Given the stress I have been placed under, you can draw your own conclusions that I am a very strong and mentally healthy individual!

I first became aware of the surveillance when I returned from shopping one Saturday to find a blank CD broken in two and stuffed behind a cushion on my sofa. Since my daughter was then only 3 years old and neither of us are strong enough to snap a CD in half, I was left to conclude that somebody had entered our home and done this. There were no signs of break-in.

Since then, several more items have been broken and others removed:

- Various computers broken and tampered with, including one which is my home music studio. The casing on one of my laptops has been cracked.
- Adapter for an Android notebook, broken.
- Casing on power supply for ioniser, cracked.
- Dishwasher, broken – expensive item and much needed since I have a disability.
- 2 pairs of Turkish trousers, recently repaired (repair mentioned on Facebook) sewing unpicked.
- Wooden crucifix, taken then returned a few weeks later.
- Financial documents, taken – **never returned**.
- Daughter's “Red Book” (record of vaccinations), taken – **never returned** – disappeared prior to visit from Social Worker.

I have had to report my mail being tampered with to Royal Mail. In addition to this, certain items never arrive. When purchasing items online, they often arrive broken, or essential parts missing. The latest of these being a CCTV surveillance system which arrived without a power supply.

My mobile phone is being hacked, such that I never receive certain text messages. The most significant has been the following:

- Text message from a Health Visitor wanting to make an appointment. I never received the text and so the lady just arrived on my doorstep when I was not expecting her.
- Reminder texts from GP / hospital never arrive. This has meant I have been discharged from my rheumatologist at Guy's hospital for missing an appointment. Neither did I receive any letter regarding the appointment (they often send letters changing the appointment date).

My computers and email communications are being tampered with to an extent where my human rights are being affected. I currently have no right to free speech given I am unable to upload videos to YouTube. I am also unable to view my medical records online despite having made several complaints to the Practice Manager at my GP surgery. My daughter and I regularly witness the mouse pointer on my laptop moving around on its own and when I try to shutdown the computer, I get messages warning me that “Other users” are logged onto it.

There is also evidence that our home is bugged, given the reading on an electromagnetic field meter, which reads 1,450 nT in the proximity of our gas boiler. Gas boilers do not emit radio frequency waves as they are not a broadcasting device – but a wireless bug is.

If the police have legitimate reasons to be concerned about me, they have had almost a year in which to surveil me and have not taken any action. The way I am being treated amounts to bullying – of a disabled, single mother.

There is absolutely NO EVIDENCE of my “mental health” being a serious issue in terms of my being a risk to myself, my daughter or anybody else.

I would like compensation for the items I have had damaged and removed, plus an apology for the damage done to my reputation given that many of my friends have (apparently) been contacted and lied to about me. It is an outrage that taxpayers' money has been used to harass an individual whose life is difficult enough in the first place.

[illegible]

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Signature and date

The details of this complaint will be sent to the appropriate authority responsible for considering your complaint. Please sign and date to confirm the information you have provided is correct:

Signature...Miss C L Foulkes..... Date...2 December 2012.....

Ethnic group

So that the IPCC can ensure that we are providing all sections of society with the best possible service, we would ask you to give us a few details about your ethnicity. Any information given in this section will be treated in the strictest confidence and will in no way have any effect on the way your comment is treated.

WHITE

- ☐ British
- ☐ Irish
- ☐ Any other White background

MIXED

- ☐ White and Black Caribbean
- ☐ White and Black African
- ☐ White and Asian
- ☐ Any other mixed background

ASIAN OR ASIAN BRITISH

- ☐ Indian
- ☐ Pakistani
- ☐ Bangladeshi
- ☐ Any other Asian background

BLACK OR BLACK BRITISH

- ☐ Caribbean
- ☐ African
- ☐ Any other Black background

CHINESE OR OTHER ETHNIC GROUP

- ☐ Chinese
- ☐ Any other ethnic group

NOT STATED

☐

Where to send this form

For your complaint to be dealt with more quickly please send this form directly to the police force you are complaining about for them to consider.

If you would prefer to send your complaint to the IPCC we will forward your complaint to the appropriate authority concerned. Please return the completed form by post, fax or email to: IPCC, PO BOX 473, Sale M33 0BW.

Fax: 020 7166 3306

Email address: enquiries@ipcc.gsi.gov.uk

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins or other markings on the paper.